

### MS-HUG

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Dear Barry,

On behalf of the Microsoft Healthcare Users Group Board of Directors and Staff, thank you for the excellent speech you prepared and presented at the *Windows on Healthcare IV* Conference held at the Orlando World Center Marriott on October 13, 1998. We have received many positive comments from those who attended your presentation.

Barry, out of the ninety-eight speakers I worked with this during this conference, you are number one. A meeting planner's dream come true. A joy to work with. From the first telephone conversation we had with both you and Barbara Basch, Vice President of Operations, well in advance of the conference, up to our post-conference calls, you both were a pleasure to work with. Your attention to details and quick response to our telephone calls were outstanding and professional.

Your overall preparation for the general session topic entitled "Carpe Futurum". . . Seizing Future Opportunities in Health Care," including your research in the healthcare industry, interviews with our members, and well prepared handouts were outstanding, plus, the audience interaction during your session was a hit.

The special time you spent with our conference participant's after your speech and in the exhibit hall was very much appreciated.

Barry, we hope to work with you again in the near future. In the meantime, our best wishes to you and Barbara for a safe, healthy and happy holiday season, and many years of success. Keep up the good work!

Best Regards,

Líllian G. Bigham

Director, Meetings and Conventions